

September 6-7, 2024

Scheels Store

Meeting Room Second Floor

3801 S. MacArthur Blvd, Springfield, IL 62711

Day 1

9:00-9:30 a.m.

Registration & Breakfast

Doors of the Building Open at 9:00

9:30 a.m.

Welcome & Introductions

*Ashley Colwell, Vice President Clinical Services & Workforce Development, IPHCA
Dr. Paul Luning, MD, MPH, Chief Medical Officer, PCC Community Wellness Center*

9:30– 10:30 a.m.

HRSA Priorities and Programs

*Amanda Waldrup, MS, CHES, Deputy Regional Administrator, Office of
Intergovernmental and External Affairs, Health Resources & Services Administration
(HRSA)*

- Maternal Health
- Workforce
- Behavioral Health

10:30-10:45 a.m.

Break

10:45 a.m.-12:00 p.m.

Community Health Center Movement- Past, Present and Future

Dr. Paul Luning, MD, MPH, Chief Medical Officer, PCC Community Wellness Center

- FQHC Overview & Regulatory Expectations
- Role of Clinicians in Reporting and Funding

12:00-12:30 p.m.

Lunch On Site

12:30– 1:30 p.m.

Clinical Quality Improvement

*Dr. Karole Lakota-Treese, M.D., Medical Director, Performance Improvement,
PCC Community Wellness Center*

- Population Health/QI Reporting/Clinical indicators
- Peer Review

1:30 – 3:00 p.m.

Community Health Center Management and Clinical Leadership

Dr. Lee Francis, M.D., MPH, Chief Executive Officer, Erie Family Health Center, Inc.

- Management Principles, Style and Skills
- How to be an Effective Leader & Develop Motivated Staff

3:00-4:00 p.m.

Human Resources for the Clinical Leader

Adriana Diaz, Director Human Resources, Erie Family Health Center, Inc.

- Performance Management
- Conflict Resolution

4:00– 5:00 p.m.

Discussion/Breakout Groups

5:00-5:15 p.m.

Day 1 Wrap Up/Evaluations

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Day 2

9:00 – 9:30 a.m.

Registration & Breakfast

Doors of the Building Open at 9:00

9:30 – 11:00 a.m.

CHC Finance for Clinical Leaders

Ryan Gadia, CPA, Chief Financial Officer, Esperanza Health Centers

- Clinical Leaders Role in Developing Budget
- Understanding Operational Budgets
- Provider Productivity & Compensation
- Creating Financial Sustainability
- Making a “pitch”-How to Ask for a New Service or Staff

11:00 – 11:15 a.m.

Break

11:15 a.m.– 12:15 p.m.

Risk Management

James Spinner, Senior Director of Health Center Compliance SIHF Healthcare

- FTCA Program
- Addressing Risk with Clinical Providers

12:15 – 12:45 p.m.

Networking Lunch

12:45 – 1:45 p.m.

Role and Integration of Clinical Leaders

Dr. Sharon Molitoris, DDS, Dental Director, SIU Center for Family Medicine

Dr. Paul Luning, MD, MPH, Chief Medical Officer, PCC Community Wellness Center

Stacy Agosto, LCSW, Behavioral Health/SUD Consultant, IPHCA

1:45-3:00 p.m.

Behavioral Health for Clinical Leaders

Stacy Agosto, LCSW, Behavioral Health/SUD Consultant, IPHCA

- BH Department Basics and Benchmarks
- Levels of Integration
- Productivity Considerations

3:00-3:15 p.m.

Day 2 Wrap Up/Evaluations